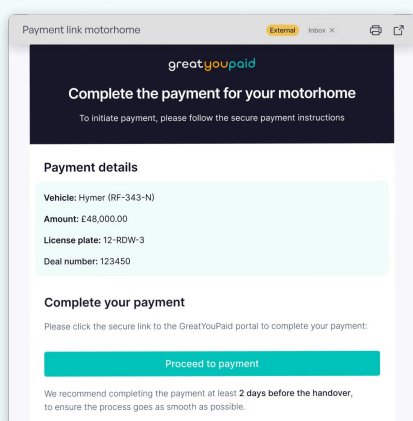


Payment Instructions



Payment link motorhome

greatyoupaid

Complete the payment for your motorhome

To initiate payment, please follow the secure payment instructions

Payment details

Vehicle: Hymer (RF-343-N)

Amount: £48,000.00

License plate: 12-RDW-3

Deal number: 123450

Complete your payment

Please click the secure link to the GreatYouPaid portal to complete your payment:

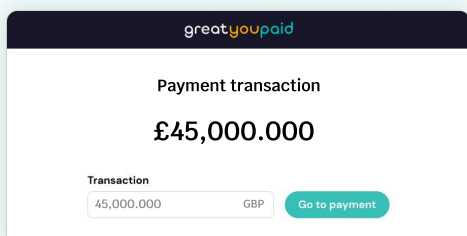
[Proceed to payment](#)

We recommend completing the payment at least **2 days** before the handover, to ensure the process goes as smooth as possible.

Check email for payment link

You will be sent an email from GreatYouPaid containing your payment link. When paying in installments please click the most recent link in order to be directed to latest payment.

**If you are unable to see the email in your inbox, please check your spam!*



greatyoupaid

Payment transaction

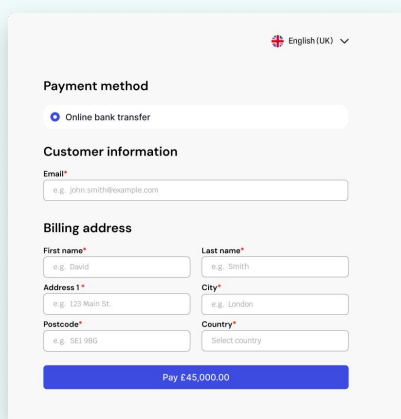
£45,000.000

Transaction

45,000.000 GBP [Go to payment](#)

Go to payment

Clicking the payment link will direct you to a GreatYouPaid screen where you can check the amount.



English (UK) ▼

Payment method

☒ Online bank transfer

Customer information

Email*

Billing address

First name* **Last name***

Address 1* **City***

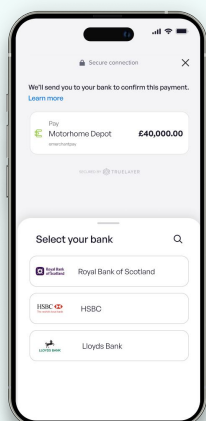
Postcode* **Country***

[Pay £45,000.00](#)

Fill in webform

You will be directed to a webform where you need to fill in your personal information so that the bank can verify your details. The information you provide must match your bank details

The webform has a 30 minute time limit.



Secure connection

We'll send you to your bank to confirm this payment. [Learn more](#)

Pay Motorhome Depot £40,000.00

Select your bank

☒ Royal Bank of Scotland

☐ HSBC

☐ Lloyds Bank

Proceed to online bank environment

Once the webform is submitted you will be asked to select your bank and log in to your online bank environment to complete the payment

**Please make sure you have your online banking login and passwords ready.*

Your Safeguard code

What happens after you pay?

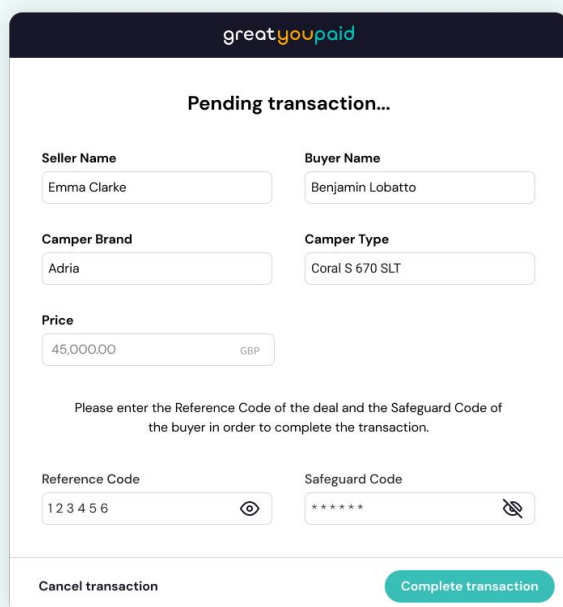
After you have successfully completed your payment, the funds will be held in escrow. This means they are held in a regulated third party account, instead of going directly to the seller.

This means that your money is not released to the seller until you have confirmed that you are 100% certain about your purchase.

Who is holding your funds and why are they trustworthy?

Your payment is handled securely by **emerchantpay**, a **regulated payment service provider operating under FCA regulations**.

This means your payment is handled through an established, regulated payments provider, with safeguards in place to protect your funds throughout the transaction.



The screenshot shows a web form titled "greatyoupaid" with the heading "Pending transaction...". It contains several input fields: "Seller Name" (Emma Clarke), "Buyer Name" (Benjamin Lobatto), "Camper Brand" (Adria), "Camper Type" (Coral S 670 SLT), and "Price" (45,000.00 GBP). Below these fields is a note: "Please enter the Reference Code of the deal and the Safeguard Code of the buyer in order to complete the transaction." At the bottom, there are two input fields: "Reference Code" (12 3 4 5 6) and "Safeguard Code" (*****). There are also "Cancel transaction" and "Complete transaction" buttons.

What is the safeguard code?

After your payment is paid in full and held in escrow, you will receive a safeguard code in your email. This is a unique code that only you will have access to. Keep this code safe!

When do I give the safeguard code to my broker?

During the handover of the motorhome, you will be asked to enter your unique safeguard code. When you enter this code you will authorize the release of your payment to the seller of the motorhome and finalize your purchase.

Payments

Q. How do I know if I can trust the link?

- A.** GreatYouPaid processes payments through emerchantpay Ltd. an FCA regulated payment service provider. Transactions are conducted in line with rigorous regulatory and security standards to safeguard your funds.

Q. Where can I find the payment link?

- A.** The payment link will be emailed to you. Make sure you check your spam!

Q. Why do I need to speak to my bank before paying?

- A.** Banks have different daily limits and requirements when making a payment above 5,000 pounds. Inform them you'll be making the purchase and check what your daily limits are.

Q. Can I open the GYP payment link in the mobile app?

- A.** At this time, the GYP payment link does not open in the mobile app. The payment process is browser-based. Please make sure you have your login and password ready.

Q. I paid one installment successfully why can't open/ complete the following payment?

- A.** You will receive separate payment links for each installment. Please make sure you select the newest link. Links will expire when a new one is sent.

Q. What should I do if my payment fails?

- A.** First, check that the bank details you entered on the form are correct. If you used an auto-fill function, make sure the details have not been completed incorrectly.

If the details are correct and your payment has still failed, contact your bank to check whether the payment has been held or blocked. Your bank should be able to advise you on the reason and any next steps.

Motorhome Depot partners with GreatYouPaid
to ensure your payment is processed safely under the regulations of the FCA.

Web-form

Q. Why can't I close the payment webform?

- A. Please keep the payment webform open until your payment is complete. If you close it, you may have to wait up to 30 minutes before you can continue.

Q. What information should I enter in the payment webform?

- A. Enter the details exactly as they are registered with your bank. The information you provide must match your bank details or the bank won't be able to confirm your identity.

Bank

Q. What should I check with my bank before making a payment?

- A. Make sure you know your daily bank payment limit before starting the payment process. If your payment exceeds your daily limit, you may need to contact your bank to increase it.

Q. When does my bank payment limit reset?

- A. Check with your bank to confirm whether your daily payment limit resets at the start of the next day or 24 hours after your previous payment. This is especially important if you are making a large payment or collecting your vehicle the same day.

Q. Which bank(s) can I use to make a payment?

- A. You can make a payment using an account with most major UK banks. There are only a few banks that are not currently supported because their connection is not stable enough.

Banks that are **not currently supported** are:

- Metro bank
- The Co-operative bank/ smile
- Kroo Bank
- Chase Bank
- Tridos Bank UK
- Cumberland building society
- Handelsbanken UK

Motorhome Depot partners with GreatYouPaid
to ensure your payment is processed safely under the regulations of the FCA.

Other

Q. What do I need to have ready for a same-day drive-away?

- A. If you are collecting your vehicle on the same day, make sure you can log in to your online bank environment and have your login details, passwords, and any required authentication methods ready.

Please make sure you do not have any limits or restrictions in place and that you have spoken to your bank **before the transfer date!**

This will help ensure the payment process can be completed without delays.

Q. What happens if I change my mind about my purchase?

- A. Don't worry—your funds are safe and held in an FCA-regulated account. The funds will not be transferred to the seller until you provide your Safeguard Code. This means you remain in control of the payment until you are ready to complete the purchase.



Motorhome Depot partners with GreatYouPaid
to ensure your payment is processed safely under the regulations of the FCA.